



DGS Resin Surfacing Ltd
Battersea House
Battersea Road
Heaton Mersey Industrial Estate
Stockport
SK4 3EA

T 0161 434 7155

Terms and Conditions

Please take time to read through DGS Resin Surfacing Ltd's terms & conditions. By accepting the quote, you thereby accept and agree with DGS Resin Surfacing Ltd's terms & conditions.

This quote is offered on the basis that responsibility for design of this element of the work lies other than with DGS Resin Surfacing Ltd unless all excavation and subbase construction is to be carried out by ourselves and we would further advise you that DGS Resin Surfacing Ltd do not carry Professional Indemnity Insurance.

Our Terms & Conditions

Our Guarantee is conditional upon:

A suitable approved base (e.g. asphalt), or other approved substrate being provided i.e. firm, intact, clean, well-drained and strong enough for the intended use.

It is the responsibility of the buyer to inform DGS Resin Surfacing Ltd's of any existing and unwanted pooling prior to the application of the specialist resin coating. Whilst every effort will be taken to remove any reported pooling, DGS Resin Surfacing Ltd accept no responsibility for standing water or other drainage issues on surfaces laid by others.

Applies to All Surfaces

The DGS Resin Surfacing Ltd surface only being used for its specified application and our 'After Care & Maintenance' guidance being followed.

Our guarantee does not cover sub-surface issues unless the underlying substrate was constructed and installed by DGS Resin Surfacing Ltd.

Our Guarantee does NOT cover:

Drainage properties, and any variations caused by the ingress of fine material or any other causes. Shadow casts across the surface under low level lighting, Attention and care is taken to ensure that the finish of the resin bound surface is consistent and as high a quality as possible, due to the nature of the hand-floated process, there is a possibility that slight marks across the surface may be highlighted by shadow casts under very specific light conditions, e.g. low level electric lighting, at sunrise or sunset, etc. Under all other normal light conditions, these marks are imperceptible to the viewer and do not indicate that the resin bound surface has been installed to a lower standard than normal. This is inline with any other form of hand trowelled product such as render or internal plastered walls where by shadow casts showing slight marks due to the nature of hand lay can be seen under the same specific light conditions.

The aggregates used in the resin-bound system are quarried natural products and as such there may be small colour variations within an installation. Some of the gravel and shingles used in resin bound systems may occasionally contain minor concentrates of iron minerals which occur naturally within the deposits, and which upon weathering may result in areas of rust staining. The natural occurrence of these iron minerals cannot be controlled or eliminated and as such we cannot be held responsible for any loss or damage suffered as a result of rust staining.

Damage caused by forceful impact, excessive point loads (incl. high heeled shoes), other mechanical damage and abnormal usage (e.g. speeding delivery vans or other fast-moving vehicles causing excessive tyre marks



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& scuffing; turning the wheel whilst vehicle is stationary (power steering) which results in abrasive circular marks). Abnormal & heavily trafficked areas speed up the deterioration of the surface, especially when 3-point turns are regularly applied.

Damage caused by sink-age, deformation, reflective cracking, tree roots, stress point cracking, frost heave or any other failure of the underlying layers.

Damage or staining caused by water, chemicals, fuels, solvents or any other aggressive external agent.

Damage due to repairs, or other work, carried out on the surface, on underlying layers or due to repairs or work carried out on an adjoining area.

Surface changes due to natural weathering or normal wear and tear.

DGS Resin Surfacing Ltd will not be held responsible for weed growth from underlying surfaces unless we have undertaken full construction. Weed control on existing surface is down to the client to have suitably treated the surface prior to our commencement of works.

Consequential and indirect losses.

Payment Terms & Conditions

All work is subject to VAT at the standard rate wherever applicable.

Payment terms are strictly upon completion of work (residential clients A deposit of 75% will be required prior to installation with the 25% balance due upon completion) Commercial work payment terms are 28 days from date of invoice.

Prices are based on information available at the time of quotation. We reserve the right to change our rates at any time if information provided to us is changed or proved to be incomplete at time of tender.

Although every care is taken in our initial surveys, there is always the possibility of unforeseen circumstances, usually below ground and although rare, DGS Resin Surfacing Ltd reserves the right to review the contract and associated costs.

DGS Resin Surfacing Ltd reserve the right to revise our quotations at any point during the course of works if specifications change from our original quotations.

Customer Aftercare & Maintenance

Resin Bound Surface

Whilst every effort has been made to ensure that your Resin Bound surface is of the highest quality, it will look better and last longer if a few simple maintenance procedures are adopted.

Normal Use

Resin Bound surfaces are intended to be used by normal pedestrian or vehicular traffic for which they have been designed. Protection should be provided wherever possible against abnormal damage.

Abnormal Use

Heavy objects, such as waste skips, should not be dragged across the surface and protection should be provided during building and construction work to avoid unsightly contamination from oil, grease, cement and dirt. Spillage of solvents should be avoided as these will soften and damage the resin binder.

Moss & Algae Growth



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Weed growth should be treated prior to surfacing and it is highly unlikely that any new growth will be sustained. Periodical application of a proprietary moss and algae killer, such as “algon”, in accordance with the manufacturer’s instructions, will remove and prevent any regrowth.

Ingrained algal growth can be removed and the colour of the original surface restored by the application of a strong bleach solution. This should be used in accordance with the manufacturer’s guidelines and local environmental constraints. After application, the surface should be well rinsed with clean water.

Weed Resistance

Due to its construction, the Resin Bound surfaces are highly resistant to weeds. However, no matter how much care is taken, weeds may occasionally appear on any surface, including resin based systems, usually as a result of windblown seeds.

Small numbers of weeds can be removed by hand without damaging the surface. If the weeds are removed by hand, it is important to ensure that the full root of the weed is extracted, not broken off.

Some weeds are more prolific if they are simply cut off at surface level. If the weeds are deep rooted, it is advisable to kill them off with an appropriate weed killer. Localised areas of weed seeding infestation can be treated with domestic weed killers without causing damage to the surface.

Routine Maintenance

Keep the surface regularly swept clean with a stiff broom and hose with clean water.

Cleaning

Chewing gum removal: Removal of individual pieces of gum can be carried out by treating each piece with a freezing spray and then scraping off the hardened gum with a wall/paint scraper.

Washing

Washing can be carried out using a portable pressure washer (up to 150 bar rating) to remove dirt, grime and moss. Providing care is taken not to damage the surface with excessive pressure. Only cold water should be used and the water lance must be kept at least 200mm from the surface and a fan type jet used.

Cement or Concrete Marks

Cement or concrete marks can be removed with careful use of diluted hydrochloric acid or a proprietary cement remover, immediately followed by a thorough rinsing with clean water.