

We are delighted to offer customers a 10 Year Guarantee

DGS Resin Surfacing Ltd resin bound aggregate material is a quality product which is laid with care and attention. If after installation any material faults do occur, DGS Resin Surfacing Ltd will repair the part under the conditions of guarantee.

Conditions of guarantee- A product failure shall be deemed to have occurred in the event that, subject to the terms of this guarantee, there has been an incident of:

- loose aggregates in the product
- UV Degradation
- Frost Damage
- Cracking.

This guarantee is only valid if a suitably prepared and installed substrate and base has been provided in accordance with our specification. As well as the advice of the DGS Resin Surfacing Ltd aftercare and maintenance guide has been followed.

Our guarantee does not cover damage caused by: **1** Insufficient design of the base for anticipated usage or ground conditions when constructed by others. **2** Surface changes due to natural weathering or normal wear and tear. **3** Shadow casts across the surface under low level lighting. **4** Damage or staining caused by water, chemicals, fuels, solvents or any other aggressive external agent which can degrade the resin. **5** Mineralogical variations in the aggregates which may affect their physical and mechanical properties. **6** DGS Resin Surfacing Ltd accept no responsibility for damage caused by sinkage, deformation, reflective cracking, tree roots, stress point cracking, frost heave or any other failure of the underlying layers for existing surfaces or new surfaces laid by others. **7** This guarantee does not cover damage caused by forceful impact, excessive point loads (incl. high heeled shoes), other mechanical damage and abnormal usage (e.g. speeding delivery vans or other fast-moving vehicles causing excessive tyre marks & scuffing; turning the wheel whilst vehicle is stationary (power steering) which results in abrasive circular marks. Abnormal & heavily trafficked areas speed up the deterioration of the surface, especially when 3-point turns are regularly applied. **8** Excessive loading or excessive usage, e.g. HGVs or skip lorries. **9** Drainage properties, and any variations caused by the ingress of fine material or any other causes.

Minor colour variations

The aggregates used in the resin-bound system are quarried natural products and as such there may be small colour variations within an installation. Some of the gravel and shingles used in resin bound systems may occasionally contain minor concentrates of iron minerals which occur naturally within the deposits, and which upon weathering may result in areas of rust staining. The natural occurrence of these iron minerals cannot be controlled or eliminated and as such we cannot be held responsible for any loss or damage suffered as a result of rust staining.

Attention and care is taken to ensure that the finish of the resin bound surface is consistent and as high a quality as possible, due to the nature of the hand-floated process, there is a possibility that slight marks across the surface may be highlighted by shadow casts under very specific light conditions, e.g. low level electric lighting, at sunrise or sunset, etc. Under all other normal light conditions, these marks are imperceptible to the viewer and do not indicate that the resin bound surface has been installed to a lower standard than normal.

In appointing DGS Resin Surfacing Ltd the client acknowledges and accepts this. Any colour variation of the aggregate or low level light marks are not permitted to be used as a measurement of an unsatisfactory installation.

Notice of defect must be given in writing. Keep this guarantee in a safe place.

Guarantee Information

Project guarantee comes into effect upon receipt of all outstanding payments. This includes all retentions. The warranty date will be taken from the date of installation. In the event that any part of any payment is withheld, DGS Resin Surfacing Ltd reserves the right to void any guarantee offered.